

Correct Hearing **TotalCare**

What is **TotalCare**?

TotalCare clearly sets out all that you can expect from Correct Hearing over a four-year period following the fitting of your hearing aids, as well as providing a number of additional benefits that you will not get from any other provider.

TotalCare is intended to give our clients total peace of mind; it is our promise to deliver a level of service, which will be clearly specified in the **TotalCare** pack you will receive when your hearing aids are fitted.

At Correct Hearing we often say that we don't sell hearing aids – we provide a hearing healthcare service that goes beyond the sale and fitting of hearing aids. Hearing aids are merely a tool in the hands of the audiologist. Without the skill of the clinician and the quality and accessibility of a professional hearing healthcare centre, you will never get the full benefit of the hearing aids you've bought.

So, not only does **TotalCare** include six monthly check ups, annual full assessments, things like batteries and ear wax removal, which may not involve any additional cost (depending on the level of technology you buy), it also takes a holistic approach to meeting your hearing healthcare needs. Also, depending on what hearing aids you are fitted with, the manufacturer's warranty may be extended up to 4 years – without additional charge.



TotalCare also includes a Correct Hearing unique self-funded insurance scheme to cover accidental loss or damage, and a generous scheme for early replacement of hearing aids should you wish to upgrade to better technology at any time.

An additional benefit of choosing Correct Hearing for your hearing aid purchase is that we will enrol you in a scheme that gives you access to discounts and special offers for many high street stores. This scheme could save you hundreds of pounds each year by using it to buy household goods and services. This too is totally free of charge.

With **TotalCare** we have introduced the Premier Club, which all clients who buy hearing aids from our Premium Range automatically become members of. Members will be entitled to a number of exclusive benefits, which will be made available at various times of the year.

Correct Hearing is an independent, community-based hearing healthcare practice and we are passionate about the wellbeing of people in our community. We want to make sure that we build a strong, professional relationship with our clients and deliver for them an outstanding and comprehensive service that no one else can match.

This is why we introduced **TotalCare**. When you trust us with your hearing healthcare, **TotalCare** is our 'promise to deliver' and it's your 'peace of mind'. ■

This is another area where the Correct Hearing Healthcare service goes beyond just the sale and fitting of hearing aids.

To make an appointment please phone **0115 961 8351** or email **info@correcthearing.co.uk**

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Also at, Unit 36, The George Centre, High Street, Grantham NG31 6LH Tel: **01476 249319**